**Mission:** bridging inaccessibility gap leading to independence, travel, societal integration & participation.

**Assumptions**

**Step 1:** Underlying problem: Socio-economic challenges of PWD and SCI i.t.o. affordability of travelling and accessibility of affordable, non-discriminatory accommodation / transportation and facilities that facilitate independence and societal integration and participation.

**Step 2:** Underlying causes: Lack of organisational structures and documentation and staff with necessary skills and knowledge.

**Step 3:** Depth of investigation: focussing on individual level of PWD and organisational level (intangible and tangible elements).

**Step 4:** Desired impact: inclusion & integration of PWD through accessible environments including accommodation and transportation.

**Strategies**

**Step 7:** Tools / processes to target groups? Accessible environment: Universal designed bathing & sleeping; meeting room; pool with hoist; accessible transportation; lobbying of rights for PWD and prevention strategies; access to databases requires technology knowledge and human resources.

**Step 8:** Resources required: financial (budgets); time; human resources with knowledge of SCI and marketing strategies; IT skills; accessible facilities.

**Step 9:** Existing resources include: management & staff; accessible environment & transportation; IT equipment; marketing material on SCI.

**Step 10:** Housekeeper’s skills need development: cooking & handyman skills; in-depth housekeeping; leaflet on surrounds i.t.o. health, entertainment, emergencies, commerce, sporting facilities, 1st aid & SCI & assistive devices knowledge and information. Capitalise on feedback from guests on their experiences / challenges during private & public travels & their input on independence for societal integration and participation.

**Step 11:** Similar organisations in proximity: no knowledge of other accessible guesthouses within Alma Park, Edenvale other than hotels in different price brackets. Potential for collaboration exists.

**Step 12:** Collaboration for provision of facility and info on SCI and regulatory & entertainment.

**Outcomes**

Step 13: Success: increased revenue; more guests travel and therefore increase of bed nights – thereby facilitating PWD and SCI full potential through independent living and societal integration without discrimination. Progress: increased travel / bed nights / revenue within 6-12-18 months.

**Reflections**

It is our opinion that this ToC model could be adopted by both David Lewis Lodge and its management structure and partners for future consideration in achieving the ultimate goals as presented by CRPD Article 30 whereby the Lodge will assist PWD and SCI to be able to travel and access an accessible environment at an affordable price (accommodation; transportation and resources / business meeting facility) to live life to the fullest and enjoy societal integration and participation in a dignified and respectful and non-discriminatory manor.